



Partner Success

ITAD ensures responsible recycling for global telco

Westcon  Comstor | Services

Westcon manages hardware lifecycle with IT disposal, data destruction and recycling for multiple global sites

The challenge

Our global telco partner was unable to dispose of end of life routers and switches in multiple countries across the world. They required collection and disposal, with all data to be wiped before leaving site.

Disposing of equipment can be costly and challenging, entailing an element of risk. Finding a single partner that can provide the solution with an audit trail, across multiple geographic regions, can be difficult.



Solution

To mitigate the risks associated with managing the lifecycle of IT assets, we provided an Engineer to Site service to de-install the equipment, erase the data, and package the equipment. We securely transported the equipment to the ITAD facility where it could be destroyed.

Our Service Delivery team co-ordinated directly with the customer PMO team to make sure we had site access on the required date and time and the ability to power up all the equipment.

Upon disposal, Westcon-Comstor provided a Certificate of Disposal, ensuring that all legal and regulatory processes were followed completely.

The result

We disposed of all equipment within budget and with little to no risk. This service is provided on an ongoing basis and managed via the Weston-Comstor team, who work directly with our customer's project team to schedule collection for disposal.

There is no limitation to the number or type of devices, as our engineering resources cover almost all technology stacks and locations globally, so we take the time, trouble and cost out of complex and challenging IT disposal wherever and whenever it's needed.