

Services reimagined

Our services professionals can act as an extension of your team



PROFESSIONAL

Supplementary engineering resource to increase efficiency, expand capacity and capabilities

Design Solution design and consultancy services

Deploy On-site engineers for implementation, migrations and updates

Optimise Consultancy services, health checks, assessments, and 'fit for purpose' validation



100+
INSPAN
partners



2500
Technical
certification



280
Technical
engineers



SUPPORT

Scalable monitoring and support to strengthen and expand your business

Care Level 1 and Level 2 embedded vendor support

Assist Complementary support service for day-to-day tasks

Proactive care Monitoring and managed support of IT infrastructure

Engineer to site On-site assistance for hardware replacement tasks



5
Support
centres



4
SLAs
available



5
Official
languages



EDUCATION

Vendor-certified virtual, classroom and on-site training and education to improve adoption

Instructor-led training

End customer training

Accredited partner training



47
Training
rooms



980+
Training
events



45
Certified
instructors



SUPPLY CHAIN

Pre-configuration, testing and end-to-end logistics reduce risk and on-site installation time

Staging Integration, configuration and testing

Forward logistics and IOR Shipping, export and import

Reverse logistics Hardware lifecycle management

Third-party logistics Strategic stocking and outsourcing



11
Logistic
centres



7
Staging
centres



180
Shipping
countries



Contact your Account Manager today to unlock a simpler, more efficient way of delivering projects.