

Supply Chain

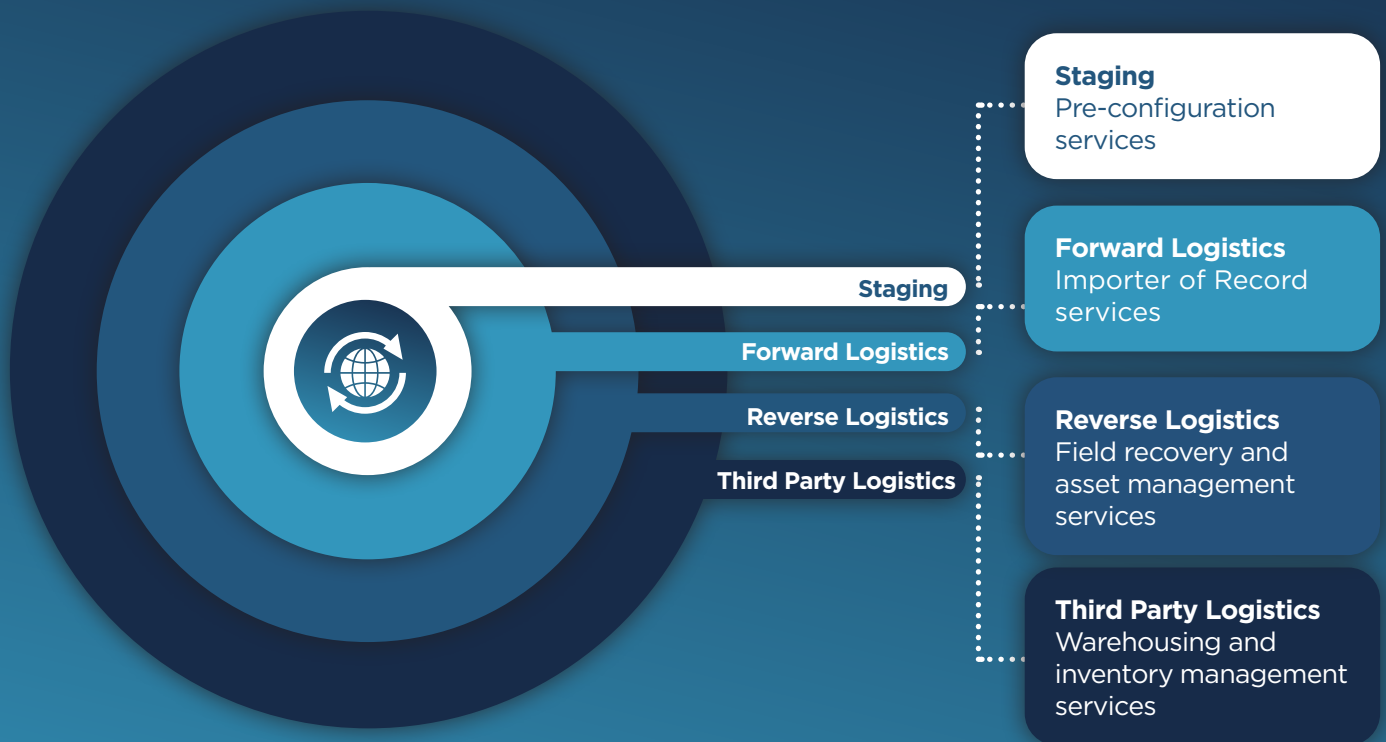
Services



End-to-end value from your hardware lifecycle

We provide end-to-end supply chain solutions to customers worldwide. Automation, integration and logistics solutions ensure orders are configured and delivered to the right place at the right time through enhanced warehouse and shipping services.

Westcon-Comstor Supply Chain Services



Features

- **Global reach**, 180+countries
- **Reduce need** for in-house skills
- **Deliver** out-of-the-box functionality
- **Reduce** risks of DOA
- **Save cost** of on-site engineering



Staging

Streamline your supply chain, remove the risk of DOA's, save money by reducing time on site, and free up staff by having devices ready to use on arrival.

- **Assembly and testing:** install and test all components before leaving the staging facility so the device is ready for installation
- **Software and firmware updates:** preload the most current software and the correct firmware on hardware reducing deployment time
- **Configuration:** preload product configurations and common device settings to simplify on-site deployments
- **Cisco Data Centre Build to Order:** for Cisco B and C series devices, we offer a full build-to-order model. All items are tested, and parent and child relationships recorded. This reduces the lead time and eliminates the risk of DOA.
- **Labelling:** customer supplied or specialised asset tags and record of asset ID assignments by serial number or other identification data. We assist with product identification and deployment location at the point of delivery or to meet government standards



Forward logistics

We expand customers' global coverage by shipping hardware to 180+ countries, simplifying the complex process of international shipping to provide customers with the most cost-effective way of getting goods into hard-to-reach countries.

- **Exporter** of Record
- **Importer** of record
- **Freight management**
- **Forward / rapid** spares deployment



Reverse logistics

Full hardware lifecycle management for assets, using a planned, cost-effective means of recovering assets from the field for repair, re-use or environmental destruction.

- Offering services such as hardware recovery, recycling and disposal drives customer loyalty by optimising the hardware refresh cycle.
- **Field collection** and RMA
- **RMA** management
- **Technical** inspection
- **Dispositioning** and certified disposal



Third party logistics

Global approach to hardware management through our network of 26 international distribution centres. Ring fenced storage with real-time inventory management ensures assets are safe and where you need them.

- **Inventory** management
- **Asset** handling
- **Receipting** and storage
- **Pick, pack** and ship

Learn more about our services portfolio

 www.westconcomstor.com/global/en/services.html

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