Westcon Group Italia Srl Terms and Conditions of Sale

1. Definitions & Interpretation

a. Where used in these Terms and Conditions of sale:
   i. “Authorised Representative” means any person who holds the job title and office of General Manager, Finance Director or Vice-President.
   ii. “Buyer” means any individual, person, entity, company, firm, partnership or organization that purchases Products from Westcon for use in its business or the business of a third party end-user or other customer and not for use as a Consumer.
   iii. “Consumer” means any individual, person, entity, company, firm, partnership or organization who is acting as a consumer (as defined by applicable law) and/or for purposes not related to his or her trade, business or profession.
   iv. “Conditions” means these Terms and Conditions of Sale or any such successor terms and conditions that the Buyer is notified are in full force and effect as of the date of a Contract and are concurrently available on Westcon’s websites located at the following URL: https://www.westconitalia.com/italian/legal/legal/terms-and-conditions.html. Buyer may also request a copy of the most current Terms and Conditions of Sale by submitting a written request via post to Westcon registered place of business at Agrate Brianza (MB), Via Colleoni 13/1, Italy.
   v. “Contract” means any agreement for the purchase and sale of Products from Westcon to Buyer which result from a Purchase Order submitted to and accepted by Westcon.
   vi. “Contract Date” means the date upon which a Purchase Order is accepted by Westcon.
   vii. “E-System” means the Product ordering website operated by Westcon currently located at the following URL: https://online.westcongroup.com.
   viii. “Force Majeure” means, without limitation, any acts of God, government, war, terrorism, riot, fire, floods, earthquakes, explosions, strikes, lockouts, cessation of labour, trade disputes, breakdowns, accidents of any kind or any other causes which are beyond the reasonable control of Westcon (including delay by its Suppliers).
   ix. “Goods” means any Supplier’s goods and/or software, or any installment or parts thereof, which are supplied by Westcon to Buyer pursuant to a Contract, including any Supplier documentation related thereto.
   x. “Products” means any combination of Goods, Special Order Goods and Services which are supplied by Westcon to Buyer pursuant to a Contract.
   xi. “Purchase Order” means Buyer’s oral, written or electronic order for Products and shall include any order that Buyer places online through the Website or transmits via email or facsimile.
   xii. “Services” means any Supplier’s services which are supplied by Westcon to Buyer pursuant to a Contract.
   xiii. “Special Order Goods” shall mean any Goods that are custom ordered or configured to Buyer’s specifications, or otherwise designated as special order Goods by Westcon.
   xiv. “Supplier” means the supplier, licensor, publisher, manufacturer or other third party provider of Products.
   xv. “Westcon” means Westcon Group Italia Srl, with registered office in Agrate Brianza (MB), Via Colleoni 13/1, registered corporate capital Euro 10,000.00 (ten thousand/00), enrolled in the REA Register of Monza Brianza with number MB-1908726, tax identification number and registration number in the Register of Companies of Monza Brianza 08606990985.

b. As used in these Conditions, (i) any reference to a statute shall be construed as a reference to that statute as amended, re-enacted or otherwise modified from time to time, (ii) the term “including” will always be deemed to mean “including, without limitation”, (iii) a definition is equally applicable to the singular and plural forms of the feminine, masculine and neuter forms of the term defined, and (iv) any headings in the Conditions are for convenience only and shall not affect the interpretation of any terms.

2. General Terms of Order & Sale

a. Every Contract between Westcon and Buyer shall be subject to the Conditions. No additional or alternative terms or conditions or any alteration to these Conditions proposed by the Buyer contained or referred to in a Purchase Order or other form submitted to Westcon shall be deemed to apply unless they are expressly accepted in writing by an Authorised Representative of Westcon with respect to that Purchase Order. Similarly, any Purchase Orders submitted and automatically modified by Buyer, and Buyer further understands and agrees that such Special Order Goods, except as set forth under Clause 12, may not be returned, refused or rejected for any reason whatsoever. Further, Buyer shall not be entitled to a credit or refund for such Special Order Goods for any reason whatsoever. Buyer shall indemnify and hold Westcon harmless for any and all delays, claims, losses, liabilities, costs or expenses related to Special Order Goods.

b. Buyer shall be solely responsible for the accuracy of any Purchase Order submitted for Special Order Goods, including the specification, configuration or other details of such Special Order Goods and their functionality, compatibility and interoperability with other products, as well as their fitness for particular use as required by Buyer’s customer.

c. Westcon warrants, for a period of fourteen (14) days from delivery, that any Special Order Goods will be delivered subject to the configuration set forth on the Purchase Order or Westcon’s estimate of such Goods’ sole and exclusive responsibility for the accuracy of any Purchase Order submitted for Special Order Goods, including the specification, configuration or other details of such Special Order Goods and their functionality, compatibility and interoperability with other products, as well as their fitness for particular use as required by Buyer’s customer.

d. Westcon’s loss), together with the Product, shall have no liability for any inaccuracies on a Purchase Order.


a. Notwithstanding anything to the contrary contained herein, if Buyer has elected to purchase Special Order Goods, Buyer understands and agrees that any Contracts for Special Order Goods may not be cancelled, modified by Buyer, and Buyer further understands and agrees that such Special Order Goods, except as set forth under Clause 12, may not be returned, refused or rejected for any reason whatsoever. Further, Buyer shall not be entitled to a credit or refund for such Special Order Goods for any reason whatsoever. Buyer shall indemnify and hold Westcon harmless for any and all delays, claims, losses, liabilities, costs or expenses related to Special Order Goods.

b. Buyer shall be solely responsible for the accuracy of any Purchase Order submitted for Special Order Goods, including the specification, configuration or other details of such Special Order Goods and their functionality, compatibility and interoperability with other products, as well as their fitness for particular use as required by Buyer’s customer.

c. Westcon warrants, for a period of fourteen (14) days from delivery, that any Special Order Goods will be delivered subject to the configuration set forth on the Purchase Order or Westcon’s estimate of such Goods’ sole and exclusive responsibility for the accuracy of any Purchase Order submitted for Special Order Goods, including the specification, configuration or other details of such Special Order Goods and their functionality, compatibility and interoperability with other products, as well as their fitness for particular use as required by Buyer’s customer.

d. Westcon’s loss), together with the Product, shall have no liability for any inaccuracies on a Purchase Order.


No Purchase Order which has been accepted by Westcon may be cancelled or rescheduled by Buyer except with written agreement by Westcon and on the condition that Buyer shall indemnify Westcon, in full, against all loss (including loss of profit), costs (including the cost of all labor and materials used, damages and expenses incurred by Westcon, and losses caused or otherwise incurred by Buyer or Buyer’s customers) in connection with such cancellation, subject to a minimum of 5% of the total value of a cancelled Purchase Order (which amount Buyer agrees represents a genuine pre-estimate of Westcon’s loss), together with the Product, shall have no liability for any inaccuracies on a Purchase Order.

5. Prices.

a. The price of Products in Westcon’s stock on the Contract Date shall be: (i) the quoted price (which shall be given formally in writing and be valid for seven (7) days following the date of quotation), or (ii) the list price in effect on the Contract Date (“Backordered”) shall be: (i) the quoted price (which shall be given formally in writing and be valid for seven (7) days following the date of quotation), or (ii) the list price in Westcon’s then current published price list on the date the Backordered Products are scheduled for delivery to Buyer.

b. The price of Products which are not in stock on the Contract Date (“Backordered”) shall be: (i) the quoted price (which shall be given formally in writing and be valid for seven (7) days following the date of quotation), or (ii) the list price in Westcon’s then current published price list on the date the Backordered Products are scheduled for delivery to Buyer.

c. Notwithstanding the foregoing, Westcon reserves the right, by giving notice to Buyer any time before delivery, to increase the price of Products after the Contract Date to reflect any increase in the cost of such Products that is due to any factor beyond the control of Westcon, including any foreign exchange fluctuation, currency regulation, alteration of duties, significant increase in the costs of labour, materials or other costs of manufacture, any change in delivery dates, quantities or specifications for the Products which are requested by the Buyer or any delay caused by any instructions of the Buyer or failure of the Buyer to give Westcon adequate information or instruction, but Westcon shall only increase its price by the amount necessary to reflect such an increase. Further, in the event Westcon or its agent makes a material error or omission when quoting a price, Westcon shall be entitled, for a period of thirty (30) days following the Contract Date, to increase the price of the related Products sold to Buyer by either (i) invoicing Buyer for the Buyer’s proper list price on the date of the Contract Date, or (ii) allowing Buyer to return such Products to Westcon and crediting Buyer for the fees paid by Buyer for such Products.

d. Except as otherwise stated on a price quotation or in Westcon’s then current price list, and unless otherwise agreed in writing between the Buyer and Westcon, all prices are quoted on an Ex Works basis (as per Incoterms 2000).
e. All prices and charges are exclusive of the cost of packaging and delivery, insurance, configuration, fulfillment and other services as well as applicable value added tax (VAT), sales, use, consumption, gross sales tax (GST) and other taxes (other than taxes based upon Westcon’s net income) for which the Buyer shall be additionally liable for paying to Westcon. Buyer shall make all payments to Westcon without reduction for any withholding taxes, which shall be Buyer’s sole responsibility. All taxes shall be paid by Buyer to Westcon unless Buyer provides Westcon with a valid certificate of exemption acceptable to the appropriate taxing authority.

f. Prices exclude any copyright levies, waste and environment fees and similar charge that Westcon’s law or statute may charge or collect upon in accordance with such laws or statutes.

In the event a Supplier should grant a special pricing consideration or discount to Westcon and such Supplier pricing is made available to Buyer (“Pass-Through Discounts”), the Buyer agrees to adhere to the terms and conditions of such Pass-Through Discounts (“Pass-Through Discount Terms”), and agrees to indemnify Westcon for any Supplier claims against Westcon for Buyer’s failure to comply with such Pass-Through Discount Terms. Buyer agrees that payment and receipt of benefits under Pass-Through Discount Terms are contingent upon Buyer’s compliance with such terms, and further agrees to pay any costs or fees, if any, charged to Westcon by the Supplier for participation in Pass-Through Discounts.

6. Payment.

a. If Buyer has not been granted credit facilities by Westcon then Buyer’s payment shall be due on the date of the invoice and in advance of delivery. If Buyer has been granted credit facilities by Westcon then Buyer shall pay the purchase price, without any deduction or set-off, within thirty (30) days from the date of the invoice which shall be issued to Buyer on the date that Products are shipped. If payment is made by credit or debit card then Buyer agrees to pay all fees and service charges incurred by Westcon in handling such transactions, including fees charged by the credit or debit card company.

b. All express deliveries are subject to additional shipping charges regardless of invoice value.

c. Timely payment in full is of the essence of these Conditions. Westcon shall be entitled to recover any invoiced amounts notwithstanding that delivery may not have taken place whether or not title has passed to Buyer. If (i) Buyer fails to make any payment under any Contract when due; (ii) any distress or execution is levied upon Buyer’s property or assets; (iii) Buyer makes or offers any arrangement or composition with its creditors; (iv) Buyer is a body corporate and any resolution or petition to wind up Buyer either for the purpose ofliquidation or dissolution or for the benefit of creditors or by an interested party is passed or presented; (v) a receiver, administrator, manager or analogous person is appointed in respect of the undertaking, property or assets of Buyer or any part thereof; (vi) Buyer is an individual or a partnership, and any grounds arise for the presentation of a petition for a bankruptcy order made under Insolvency Act no. 267 of 16 March 1942 or any statutory re-enactment or modification thereof or on the presentation of such a petition (an “Act of Bankruptcy”); or (vii) Buyer exceeds its credit limit, suffers or permits the appointment of a receiver, administrator, manager or analogous person to enter Buyer’s premises to recover Products on account of Buyer, Westcon may deem fit (notwithstanding any purported appropriation by Buyer) or (n) a receiver, administrator, manager or analogous person is appointed in respect of the undertaking, property or assets of Buyer or any part thereof; (v) Buyer is an individual or a partnership, and any grounds arise for the presentation of a petition for a bankruptcy order made under Insolvency Act no. 267 of 16 March 1942 or any statutory re-enactment or modification thereof or on the presentation of such a petition (an “Act of Bankruptcy”); or (vii) Buyer exceeds its credit limit, suffers or permits the appointment of a receiver, administrator, manager or analogous person to enter Buyer’s premises to recover Products on account of Buyer, Westcon may deem fit (notwithstanding any purported appropriation by Buyer); and/or

d. Buyer shall have Westcon’s credit approved in writing by Buyer. Buyer shall make payment to Westcon in accordance with the payment terms of the Supplier’s invoice. Buyer agrees that title to the Products shall not pass to Buyer until Buyer has been granted credit facilities by Westcon and Buyer agrees to pay the appropriate proportion of the invoiced price for such Products.

8. Title & Risk.

a. Risk of loss or damage to the Products shall pass to Buyer: (i) upon delivery, or (ii) if Buyer unjustifiably fails to take delivery of the Products, at such time as delivery is tendered by Westcon. Buyer shall insure the Products for their invoice value from the date delivery is made or tendered. Notwithstanding delivery and the passing of risk in the Products, Buyer agrees that title to the Products shall not pass to Buyer until Westcon has cleared funds received for the invoice price of the Products, and all other sums which are then currently outstanding to Westcon by Buyer.

b. Until such time as title in the Products passes to Buyer, Buyer shall (i) hold the Products as Westcon’s fiduciary agent and bailee, (ii) store all of the Products in such a way as to be clearly separate and identifiable from Buyer’s inventory, (iii) keep the Products in their original packaging, properly stored, protected, insured and identified as Westcon’s property. Notwithstanding the foregoing, Buyer may resell the Products in the ordinary course of its business, provided, (i) Buyer does not resell the Products without first paying the full price of the Products and any statutory re-enactment or modification thereof or on the presentation of such a petition (an “Act of Bankruptcy”); or (vii) Buyer exceeds its credit limit, suffers or permits the appointment of a receiver, administrator, manager or analogous person to enter Buyer’s premises to recover Products on account of Buyer, Westcon may deem fit (notwithstanding any purported appropriation by Buyer); and/or

c. If the Buyer sells any Products before title has passed to Buyer in accordance with the Conditions in such a manner as to pass valid title to the Products to a third party, the Buyer shall hold the proceeds of such sale and/or the right to claim or receive such proceeds of sale in trust for Westcon, provided the foregoing shall not constitute Buyer as an agent of Westcon for the purposes of any such resale.

d. Unless otherwise agreed in writing, delivery of the Products shall be made at Westcon’s premises upon notification to Buyer that such Products are ready for collection. Buyer shall be entitled to collect the Products any time thereafter on reasonable notice during Westcon’s normal business hours. Westcon shall have the right to assume that any person who both reasonably appears and claims to have the authority to accept and sign for delivery of the Products on behalf of Buyer does, in fact, have requisite authority from Buyer.

e. Claims for non-delivery of Products must be made in writing to Westcon within five (5) working days from the date invoice date. Buyer agrees to deliver any Products directly to Buyer’s customer any such delivery shall be deemed to be made to Buyer and any refusal by Buyer’s customer to accept such delivery shall be deemed to be a refusal by Buyer.

f. Buyer agrees to accept partial delivery of Products ordered unless otherwise mutually agreed by the parties in writing. Where the Products are delivered in instalments, each delivery shall constitute a separate Contract. Failure by Westcon to deliver any order or more of the Products according to these Conditions or any claim by Buyer in respect of any one or more instalments shall not entitle Buyer to treat a Contract as repudiated or to cancel any other instalment.

b. If Buyer fails to take delivery of the Products or fails to give Westcon adequate delivery instructions in its Purchase Order then, without prejudice to any other right or remedy available, Westcon may: (i) store the Products until actual delivery and charge Buyer for the reasonable costs thereof, including insurance costs; or (ii) terminate the Contract forthwith and sell the Products.

g. Buyer shall bear any and all costs (including original and return carriage costs) associated with any unjustified refusal of delivery of Products ordered pursuant to a Contract.


a. Westcon shall not be liable in respect of error in delivery, loss, damage or destruction to Products during transportation of the Products to Buyer unless notice thereof is advised to Westcon by telephone immediately on receipt of the Products and confirmed in writing within five (5) working days and Westcon has agreed to deliver the affected Products to Buyer in accordance with paragraph 7b. Buyer shall concurrently notify the carrier in writing of any such error, loss or damage and shall in all cases, where possible, enter a note of the same upon the carrier’s bill of lading or other delivery receipt. If by reason of Buyer’s failure to give any such notice as provided...
above Westcon is unable to make recovery from the carriers in respect of the error, loss or damage complained of, then Buyer shall be liable to pay for Products as though no such error, loss or damage occurred. No liability for Product shortages will be accepted by Westcon unless such shortage is noted on the bill of lading or other delivery receipt.
b. Subject to the foregoing, any Products which Westcon has agreed to deliver to Buyer in accordance with paragraph 7b that are delivered in error or lost, damaged or destroyed during transportation will be replaced or rectified by Westcon, as originally ordered or, if rectification or replacement is not practicable, Westcon will issue a credit to Buyer equal to any payments received by Westcon for such Products. Westcon shall not be liable for any loss, damage or expense whatsoever and howsoever arising from any error, loss, damage or defect except as set forth herein.
c. Any error, loss, damage or destruction of Product discovered by Buyer in delivery shall not entitle Buyer to rescind the remainder of a Contract.

t. Publication of Specifications.

Any and all specifications, descriptions, photographs, measurements, capacities or any other claims for or implied), condition to accept delivery of or pay upon -

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11. Warranty.

a. Buyer understands that Westcon is not the Supplier of the Products. Accordingly, all Products are sold subject to the express warranty terms, if any, specified by the original Supplier of the Products. Buyer will ensure that any express warranty terms provided with the Products, including any terms related thereto, are passed on to its customers from the original Supplier of the Products. Any software supplied to Buyer pursuant to a Contract is supplied subject to the provisions of the Supplier’s licensing terms.

b. Buyer may not make or pass on, and shall take all measures necessary to ensure that neither it nor any of its agents or employees shall make or pass on, any warranty or representation relating to a Product on behalf of Westcon or Supplier to its customers.

c. Any warranties, conditions or other terms implied by statute or otherwise in connection with these Conditions (except to the title, in case of Products) are hereby expressly excluded to the fullest extent permitted by law, save for fraudulent misrepresentation.

12. Warranty Assistance.

a. Buyer shall immediately notify Westcon if any Products supplied to Buyer prove to be defective in quality or condition within the Supplier’s warranty period (the “Claim”). Upon receipt of notification of such Claim from Buyer, Westcon shall notify Buyer whether, as a matter of Supplier policy, the Claim must be handled directly with the Supplier or indirectly through Westcon. In the event the Claim must be handled directly between Buyer and Supplier, Westcon shall provide contact information to enable Buyer to contact Supplier. In the event the Claim will be handled by Westcon, then Westcon shall provide Buyer with a return material authorization (“RMA”) for Buyer to return the Products to Westcon, and Buyer shall return the Products to Westcon at its own cost and expense. Supplier will then inspect the Products, and if a Supplier’s defect is found, Westcon will replace the Products. Supplier will then inspect the Products returned by Buyer and if a Supplier’s defect is found, Westcon will replace the Products. If a Supplier’s defect is not found, Supplier will issue a credit to Buyer equal to the price paid for the Products.

b. Buyer understands and agrees that Westcon will not and has no duty to indemnify, defend or hold Buyer or a third party harmless from or against any claims, losses, liabilities, damages, costs and expenses, judgments or settlement amounts arising out of or in connection with the actual or alleged infringement of a third party’s intellectual property rights, except and only to the extent that a Supplier has expressly agreed to such indemnification.

c. When making proposals and agreements with foreign governments which involve any Products, Buyer will take all reasonable steps to ensure that Supplier’s proprietary rights in such Products receive the maximum protection available from such foreign government for commercial computer software and related documentation developed solely at private expense.

d. Nothing contained herein shall be construed as authorizing or granting to Buyer any rights or licences to use, reproduce, distribute, modify, adapt, copy, prepare derivative works based upon, or translated into any Products, or registered or not, of Westcon or any Supplier, any license of which shall be subject to separate agreement including any then current policies of Westcon or its Suppliers, as appropriate.

16. E-System Specific Terms.

a. Buyer is solely responsible for the use of any User ID, password or other forms of identification (collectively “Buyer ID”) for accessing the E-System, and in maintaining the confidentiality of the Buyer ID. Buyer shall immediately notify Westcon in the event it becomes aware of any unauthorized access or use of its Buyer ID by any person. Buyer shall maintain appropriate security policies and procedures to ensure proper use of the Buyer ID. Absent notice from Buyer otherwise, Westcon shall have the right to rely absolutely on any Purchase Orders submitted through the E-System and treat any Purchase Order submitted through the E-System as a valid and binding offer to purchase.

b. Buyer is solely responsible, at its sole cost and expense, for securing and maintaining its own Internet access, facilities, hardware and software requisite to access the E-System. Buyer agrees that Westcon cannot guarantee the security or integrity of any data or information exchanged through the Internet or the E-System.

17. Force Majeure.

a. Westcon shall not be liable to Buyer or be deemed in breach of these Conditions or any Contract by reason of delay or failure to perform if such delay or failure to perform was caused by Force Majeure.

b. In the event of a Force Majeure event: (i) Westcon shall, as soon as commercially practicable, notify Buyer of such Force Majeure event provided Westcon shall incur no liability for its failure to give such notice; (ii) Westcon’s duty to perform shall be suspended for the duration of the Force Majeure event; and (iii) the time of Westcon's performance shall be extended by a period equal to the duration of said Force Majeure event.

c. In the event a Force Majeure event should continue for more than ninety (90) days after party may, by written notice to the other, cancel a Contract insofar as Products remain undelivered under said Contract. Upon such cancellation, Westcon shall have no obligation to deliver and Buyer will have no obligation to accept delivery of or pay for the undelivered Products, but the Contract shall remain in full force and effect regarding all Products delivered prior to the date of cancellation.

18. Compliance with Laws; Export.

a. Buyer acknowledges that the Products and any technical data related thereto is licensed or sold subject to and controlled by the export laws of the United States (“US”) including its Export Administration Regulations, the European Union (“EU”) and

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countries within the European Free Trade Area (“EFTA”) (collectively the “Export Control Laws”) and Buyer hereby agrees not to export, re-export or otherwise distribute Products, or direct products thereof, in violation of any Export Control Laws. Buyer agrees to advise its customers that the Products are subject to and controlled by such Export Control Laws and that the US government and/or the member states of the EU and EFTA may require licensing or other authorisation prior to export.

b. Buyer warrants that it will not export or re-export any Products with knowledge that they will be used in the design, development, production, or use of chemical, biological, nuclear, or ballistic weapons, or in a facility engaged in such activities, unless Buyer has obtained prior written approval from the appropriate department of the US Government or any other government with jurisdiction. Buyer further warrants that it will not export or re-export, directly or indirectly, any Products to embargomed countries or sell Products to companies or individuals listed on the Denied Persons List published by the US Department of Commerce.

c. It is Buyer’s sole and exclusive responsibility to obtain any and all appropriate approvals of from the US government and/or member states of the EU and EFTA prior to exporting such Products, or any technical data related thereto, from the United Kingdom. Westcon shall not be responsible for any costs, liabilities or damages resulting from Buyer’s failure to obtain any such required authorisation. Buyer understands that the Export Control Laws may change from time to time. It is Buyer’s sole and exclusive responsibility to obtain guidance of counsel or other appropriate channels to ensure its compliance with these laws.

d. Buyer warrants that it will not take any action or permit or authorize any action which will render Westcon liable for a violation of the US Foreign Corrupt Practices Act (the “Act”), which prohibits the offering, giving or promising to offer or give, directly or indirectly, money or anything of value to any official of a government, political party or instrumentality thereof in order to assist it or Westcon in obtaining or retaining business and (a) will not violate or cause Westcon to violate such Act in connection with the sale and distribution of the Products; and (b) will notify Westcon in writing if any of its owners, partners, principals, directors or officers are or become officials, officers or representatives of any government or political party or candidate for political office.

e. Buyer shall comply with EU Directives 2002/95/EC (Restriction on Hazardous Substances) and 2002/96/EC dated January 27, 2003 (Waste Electrical and Electronic Equipment) (“WEEE”) generally and as installed within each country into which Products are imported, exported or otherwise distributed by Buyer, such obligation which shall include registering as a “producer” under applicable WEEE legislation. Buyer shall notify Westcon in the event it should export any of the Products outside of Italy.

f. Buyer will indemnify, defend and hold Westcon harmless from any violation or alleged violation by Buyer of the terms of this Clause. Upon Westcon’s request, Buyer agrees to confirm, in writing, its compliance with applicable Export Control Laws and the Act.


For a period of twelve (12) months following the date of any Contract hereunder, Buyer hereby agrees not to solicit or induce any employee of Westcon involved in the marketing, promotion, sale or distribution of Products to Buyer to leave their employment or terminate or breach their contract for services with Westcon as the case may be, and Buyer shall not appoint, engage, contract or employ such employee in Italy to provide services to Buyer. In the event Buyer should breach this Clause, Buyer agrees to pay Westcon, by way of penalty, a lump sum representing forty percent (40%) of the employee’s annual salary (excluding benefits) and Buyer hereby agrees that such sum is a genuine and reasonable pre-estimate of Westcon’s loss. In addition to the penalty, Westcon expressly reserves the right to claim higher damages.

20. Confidential Information.

Buyer agrees that these Conditions, including any Contracts, and all Product related information including pricing and descriptions which are provided by Westcon to Buyer, regardless of the form in which it is provided, are considered confidential information of Westcon and its Suppliers (“Confidential Information”). Buyer shall hold such Confidential Information in strict confidence and not use or disclose such Confidential Information to any third party except as required by law. Buyer further agrees to limit access to such Confidential Information to those of its employees who have a need to know and are subject to written obligations of confidentiality at least as protective of the Confidential Information as these Conditions. All Confidential Information is provided “AS IS” without any representation or warranty, either express or implied, as to accuracy or completeness. Westcon agrees to hold, in strict confidence, and not disclose to a third party any sensitive information provided by Buyer which is marked as confidential, proprietary or using similar terms.


a. Assignment. Buyer may not transfer or assign these Conditions to a third party by operation of law or otherwise without the prior written consent of Westcon.

b. Waiver. Failure of Westcon to enforce any provision of these Conditions or a Contract shall not be deemed a waiver of the right to thereafter enforce that or any other provision of these Conditions or a Contract.

c. Severability. In the event that any provision of these Conditions is held by a court of competent jurisdiction to be invalid or unenforceable, the remaining provisions of these Conditions will remain in full force and effect.

d. Audit Rights. Buyer shall keep and maintain true and complete records pertaining to its performance of these Conditions or any Contract hereunder in sufficient detail to permit Westcon to accurately determine whether Buyer has fully complied with their terms. Buyer shall make such records available upon reasonable notice, during regular business hours, for inspection and copying by Westcon and its representatives. Buyer shall maintain such records for at least two (2) years after the end of the calendar year to which they pertain.

e. Marketing. Buyer agrees that Westcon may collect, store and use Buyer data, including personal data, for the purpose of facilitating its marketing and sale of the Products, and Buyer hereby consents to such collection, storage and use of Buyer data by Westcon for these purposes. Notwithstanding the foregoing, Westcon agrees not to share personal data with third parties without Buyer’s prior consent. Buyer further consents to the use of such data for communicating Product and promotional information to Buyer via email or other electronic means unless Buyer notifies Westcon in writing that it does not wish to receive such promotional information.

f. Choice of Law & Venue. These Conditions shall governed by the laws of Italy, and Buyer hereby agrees to submit to the exclusive jurisdiction of the Italian courts. The United Nation’s Convention on Contracts for the International Sale of Goods is specifically excluded from application to these Conditions.

Pursuant to and for the effects and purposes of Article 1341 of the Italian Civil Code, Buyer hereby specifically approves and agrees with the following provisions: art. 6 lett. E); art. 9, lett. a), b) and c); Art. 14; art. 18, lett. f); Art. 19; Art. 21 lett. f).

Agreed by Buyer

By:

Name:

Title: